

# USER GUIDE

Power Alliance Finance Online

# Introducing Power Alliance Finance Online

## The easy way to manage your account

You can change your correspondence preferences at any time, update your details, access your balance, view your transactions and more. It's just part of our commitment to making life easier for our customers.

### ON YOUR DESKTOP



#### Registering

1.

Navigate to the Power Alliance Finance Online web page by clicking on the following link:

[www.pafonline.com.au](http://www.pafonline.com.au)

2.

You will be taken to the user sign in page. Click on the link to the right of the page

**“Not Registered?”**

#### NOT REGISTERED?

Click here to setup access to Power Alliance Finance Online.

3.

You will be directed to a pop up to the **“Conditions of Use”** for Power Alliance Finance Online. Please take the time to read these conditions before proceeding.

4.

You will need to enter your

- **Customer Number**
- **First Name**
- **Last Name**
- **Date of Birth**

and then click **“Verify Details”**.

VERIFY DETAILS

#### 5. Set up a password to view your account.

Once you are registered, you are able to view your contracts, generate statements, request a payout quote and update your details.

Update your email address on the Personal Details page. You can log in to Power Alliance Finance Online using your Customer Number or Email address.

REGISTER

# ON YOUR MOBILE



## Registering

1.

Navigate to the Power Alliance Finance Online web page by clicking on the following link:

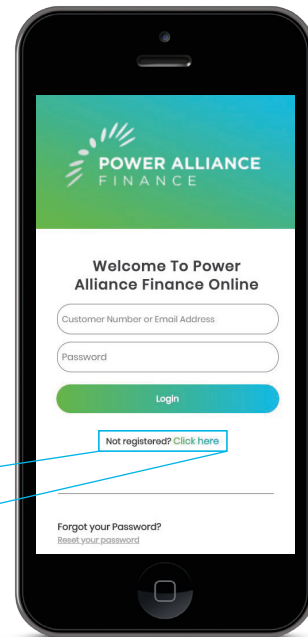
[www.pafonline.com.au](http://www.pafonline.com.au)

2.

You will be taken to the user sign in page. Click on the link to the right of the page “**Not Registered?**”



NOT REGISTERED?



3.

You will be directed to a pop up to the “**Conditions of Use**” for Power Alliance Finance Online. Please take the time to read these conditions before proceeding.

4.

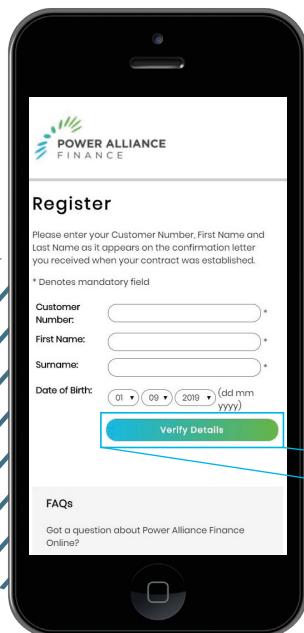
You will need to enter your

- **Customer Number**
- **First Name**
- **Last Name**
- **Date of Birth**

and then click “**Verify Details**”.



VERIFY DETAILS



5.

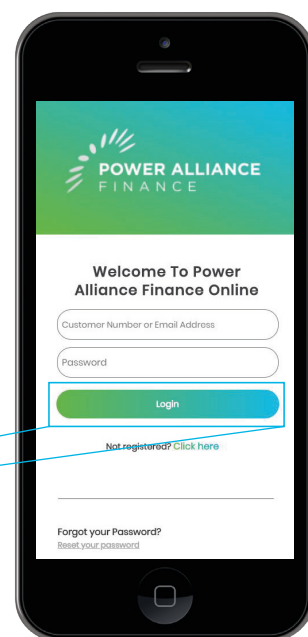
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LOGIN



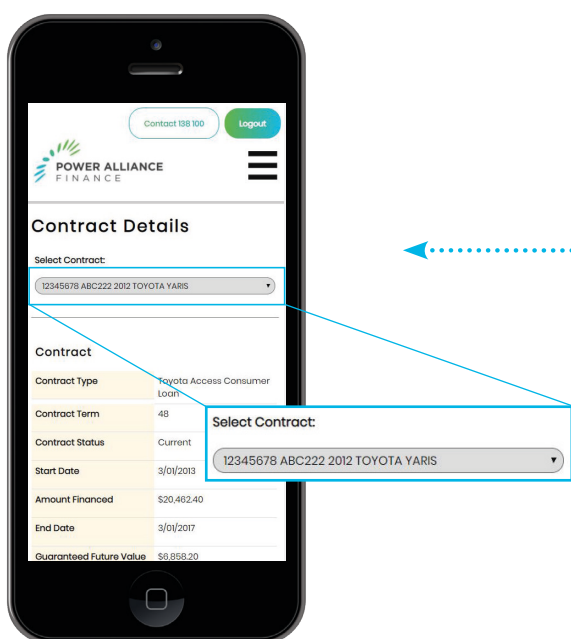
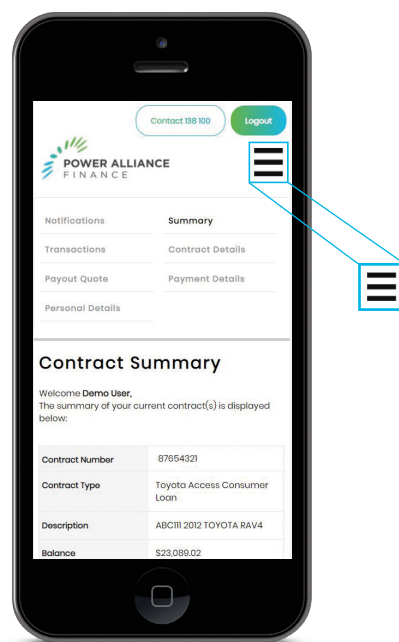
# ON YOUR MOBILE



## Navigate

Use the hamburger icon on the top right to navigate the site.

Here you will be able to view the available options including contract details, transactions, payout quote, personal and payment details.



## View Contracts

View all your Current Loan Accounts online.

Here you will be able to view your contract term, your repayment information, and vehicle details. You can also view your annual interest and billing schedule from this screen.

## Generate a Statement

Looking for an easy way to get a Statement of Account?

Select the relevant contract from the drop-menu, press **"Print Statement"** and a new web page will launch with all the transactions on your loan account. You can then choose to forward this as a text message, email or save it to your iBooks or Notes.



**PRINT STATEMENT**

